

## TERMS AND CONDITIONS - WEARMOI

### Order

Orders for private individual customers must be placed through our website. We will not accept orders made by phone, fax or email. Orders are processed within 2 days.

### Payment

Payments must be made by credit card only.

### Delivery

Parcels are delivered by our forwarder at home during normal office hours Monday to Friday. All parcels must be signed for on receipt. You will receive an internet link to track your parcel. Please, find below our freight costs :

	Zone 1	Zone 2	Zone 3	Zone 6	Zone 7
0-90 €	10.90 €	14.00 €	14.00 €	40.00 €	25.00 €
91-200 €	Free	14.00 €	14.00 €	40.00 €	25.00 €
201-400 €	Free	18.00 €	20.00 €	45.00 €	38.00 €
401-600 €	Free	20.00 €	24.00 €	50.00 €	47.00 €
601-800 €	Free	23.00 €	28.00 €	55.00 €	56.00 €
801-1000 €	Free	Free	32.00 €	60.00 €	64.00 €
1001-1200 €	Free	Free	Free	65.00 €	72.00 €
1201-1400 €	Free	Free	Free	70.00 €	80.00 €
1401-1600 €	Free	Free	Free	75.00 €	87.00 €
1601-1800 €	Free	Free	Free	80.00 €	94.00 €
1801-2000 €	Free	Free	Free	85.00 €	102.00 €
More than 2000 €	Free	Free	Free	Free	Free

Zone 1 : Belgium , Germany, Italy, Luxemburg , Netherlands, Spain, UK

Zone 2 : Denmark, Finland, Portugal, Sweden, Austria, Greece, Ireland

Zone 3 : Czech Republic, Estonia, Hungary, Lithuania, Latvia, Norway, Malta, Poland, Slovakia, Slovenia, Switzerland, Andorra, Bulgaria, Cyprus, Lichtenstein, Romania

Zone 6 : Malaysia, South Africa, Australia, Japan, Hong-Kong, Tunisia, Afghanistan, Algeria, Bangladesh, Burma (Myanmar), Cambodia, China, North Korea, South Korea, India, Indonesia, Laos, Macao, Maldives, Mongolia, Nepal, New Zealand, Pakistan, Philippines, Singapore, Sri Lanka, Taiwan, Thailand, Vietnam, Gibraltar, Turkey, Albania, Armenia, Croatia, Island, Moldova, Azerbaijan, Byelorussia, Bosnia & Herzegovina, Feroe Island, Georgia, Greenland, Kazakhstan, Macedonia, Kosovo, Montenegro, Uzbekistan, Russia, Serbia, Ukraine, USA, Canada

Zone 7 : Rest of the world

No deliveries will be made at weekends or on public holidays. We cannot accept liability for late deliveries. (No postage refunds for late deliveries.)

### Back orders

Every effort is made to dispatch your order complete within 5 weeks. Unfortunately we cannot ensure that all items are continuously in stock. In case some of your items are temporarily sold out, we will inform you by email. If you wish to receive what is already available, please let us know by email. The rest of your order will

be cancelled.

### **Price policy**

All our prices are quoted VAT inclusive inside the EEC or VAT exclusive in the rest of the world. There is a price difference on most of our items between adult and children sizes.

### **Returns**

You must contact us by email within 7 days from the receipt of the parcel to [online@wearmoi.com](mailto:online@wearmoi.com). We will not accept any claim after this period.

Once your claim has been taken into account:

A Merchandise Return Number will be sent to you

Fill in the Merchandise Return Application attached to your invoice and indicate the return number.

Send the items and the return form to Wear Moi, Service Retour, BP 203, 83 089 Toulon Cedex 9, France.

Procedures for returned items must be followed strictly. Otherwise your parcel will be returned to you automatically.

The items must be:

sent at your charge by recorded delivery. We do not take any responsibility for mislaid return parcels.

must be sent in saleable condition in the original packaging with tags still attached. We will not accept washed or soiled items.

We do not accept returns for Tights, Dance Belts, DIV52, accessories and Discounted Items.

Please note that we will not accept return for items which do not correspond to the above specification.

We endeavour to process refunds as quickly as possible however it can take up to 1 week.

Refund will be credited to your credit card account for the full value of the item(s) you have returned to us.

## **PRIVACY POLICY - WEARMOI**

### **Privacy Statement**

At Wear Moi, we treat your privacy with utmost respect. This document should answer any questions you may have regarding user privacy and our web site.

#### **- Information Collection and Use**

Wear Moi is the sole owner of the information collected on this site. We will not sell, share, rent or give this information to others in ways different from what is disclosed in this statement. Wear Moi collects information from our users at several different points on our web site.

### **ORDERING**

We request information from the user during our order process. Here a user must provide contact information (such as name and address) and may provide financial information (such as a credit card number). This information is used for billing purposes and order fulfilment. If we have trouble processing an order, the contact information is used to get in touch with the user.

### **LOG FILES**

We use IP addresses to analyze trends, administer the site, track user's movement and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information.

#### **- Information Sharing**

We use a credit card processing company to bill users for purchases. This company does not retain, share, store or use personally identifiable information for any secondary purpose.

#### **- Link Issues**

This web site may contain links to other sites. Please be aware that we, Wear Moi, are not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every web site that collects personally identifiable information. This privacy statement applies solely to information collected by this web site.

#### **- Security**

This website takes every precaution to protect our users' information. When users submit sensitive information via the website, your information is protected both online and off-line.

#### **- Email Solicitations**

From time to time we may offer additional email communications (such as a newsletter, special offers, site

update notifications, etc); customers may choose not to be included in these e-mail messages by using the customer service section as well as following the instructions included in the e-mail itself.

**- Contact Information**

We are here to help you in any way possible. Please feel free to contact us using one of these methods

By post :

Z.I Toulon Est - 1355 Avenue de Draguignan - BP 203

83 089 Toulon Cedex 9 - France

By e-mail: [online@wearmoi.com](mailto:online@wearmoi.com)

By phone:+33 (0)498 01 6000